General Terms and Conditions of Saving Account Agreement

Related with the implementation Regulation of Financial Services Authority No. 1 / POJK 07/2013 Year 2013 on Sector Consumer Protection Financial Services CTBC Bank is obligated to make some adjustments on the SKU.

General Terms and Conditions for Opening of Saving Account Agreement C-Interest No. 3

The maximum interest rate and interest calculations shall be determined by the Bank and are subject to change at any time, which shall be informed to the customer at least thirty (30) working days before effectively applied.

General Terms and Conditions for Opening of Saving Account Agreement A-General Terms No. 1 The saving account is intended for individual and Corporate.

General Terms and Conditions for Opening of Saving Account Agreement H-Bank Record

- 1. The Bank shall arrange and provide record on each mutation occurred in relation with the Account together with its balance.
- 2. If there is a difference between Bank record and the record made by the Customer, the Customer hereby agree with the record drawn up by the Bank and acknowledged that the record drawn up by the Bank is the final evidence binding to the Customer.
- 3. The Customer hereby accept, agree and acknowledge that the evidence including but not limited to the written record as well as verbally, other electronic record (photograph, video, etc) on the transaction keep by the Bank will be accepted and acknowledged and applied as the legal evidence.
- 4. The procedures of notification concerning Bank record to the Customer shall be subject to standard of the service level effective at the Bank that will be determined by the Bank from time to time.
- 5. The Bank according to its own decision may determine a period where the record available for the Customer.

General Terms and Conditions for Opening of Saving Account Agreement I-Notification

- 1. Any notification by Bank shall be considered has already been received by the Customer if it is sent to the address provided by the Customer in writing to the Bank or to the latest address recognized in accordance with the record of the Bank.
- 2. Any notification sent by registered mail shall be considered has already been submitted at the time of being posted. Any notification by telex or facsimile or other electronic media shall be considered to be received at the time of the delivery.
- 3. The Customer is obliged to conduct assessment on any notification submitted by the Bank in relation with the record of Account mutation. The content of notification shall be considered to be accepted by the Customer as correct and accurate if within period of 7 (seven) days the Bank does not receive any objection in writing from the Customer.

General Terms and Conditions for Opening of Saving Account Agreement J-Information Transparency

- 1. The Customer has agreed on the Bank request to give and/or confirm the information needed by the Bank in relation with personal data of the Customer, the Account and other financial data of the Customer.
- 2. The Customer has agreed that the Bank may give information in relation with the personal data of the Customer, the Account or other financial data of the Customer which is existing at the Bank to the other party including but not limited to the affiliate, subsidiary or other related company as considered appropriately by Bank by observing the prevailing law regulations.

This form or document has been adapted to the provisions of the legislation, including the provisions of Financial Services Authority.

PT Bank CTBC Indonesia is registered and supervised by Financial Services Authority.